

Terms and Conditions

Our aim is to make it as easy as possible to learn with Medipro Training. The following terms and conditions are therefore intended to be as simple as possible to meet your training needs.

1. Bookings must be made by completing our training booking form. This can be emailed, faxed or posted. We can take provisional bookings via the telephone but they can only be confirmed once in receipt of the complete form.
2. A deposit of 50% is required no later than 30 days prior to the course start. The remaining balance can be cleared prior to the commencement of your course or in instalments after the course (subject to approval). 30 day invoice accounts are subject to approval. Certificates remain the property of Medipro Training Ltd until the full balance is cleared.
3. The full balance of your course is required to be paid no later than 30 days prior to the commencement of the course start.
4. Should your circumstances mean that you need to transfer to another course, then this will be completed providing there are available spaces, free of charge. If there are no available spaces on the date you require then Medipro will look at alternative dates. If no alternative dates are available then the cancellation charges will apply.
5. If you have to cancel your course and are unable to transfer your booking to another date at the time of cancellation, the following charges will apply:
 - * More than four weeks prior to course - No charge
 - * Two to four weeks prior to course - 50% of total course fee
 - * Less than two weeks prior to course - Full fee (no refund given)(All cancellations or transfer requests must be made in written and received by Medipro by the due date)
5. If you do not attend a course, and have not previously informed us, the full course fee remains payable.
6. If you arrive late for a course or are absent from any session, we reserve the right to refuse to accept you for training if we feel you will gain insufficient knowledge or skill in the time remaining. In all cases, the full course fee remains payable. However, in specific circumstances we may swap you onto the next available course to complete your training free of charge.
7. On occasions for unforeseen circumstances Medipro Training may find it necessary to cancel a course. In such circumstances you will be given as much notice as possible and the offer of a free transfer to another date, or a full refund of fees paid. Medipro Training cannot be held responsible for any financial loss cancellations may incur.
8. Medipro Training cannot be held responsible for loss or damage to personal belongings, vehicles or injury caused to students.
9. To be eligible to attend any requalification course the student must present to Medipro Training on the day of the course a valid and in date certificate, or one not more than 28 days beyond the expiry date. Failure to do so will result in exclusion from the course.
10. If students are attending courses where a pre course requirement is required, then copies of certificates or evidence must be shown prior to commencing the course.
11. All certificates remain the property of Medipro Training Limited until full payment is received. If any replacement or duplicate certificates are required then an administration charge of £15 is payable per certificate.
12. Students are responsible to forward all the relevant information and ID for any mandatory Enhanced CRB check in a timely manner.